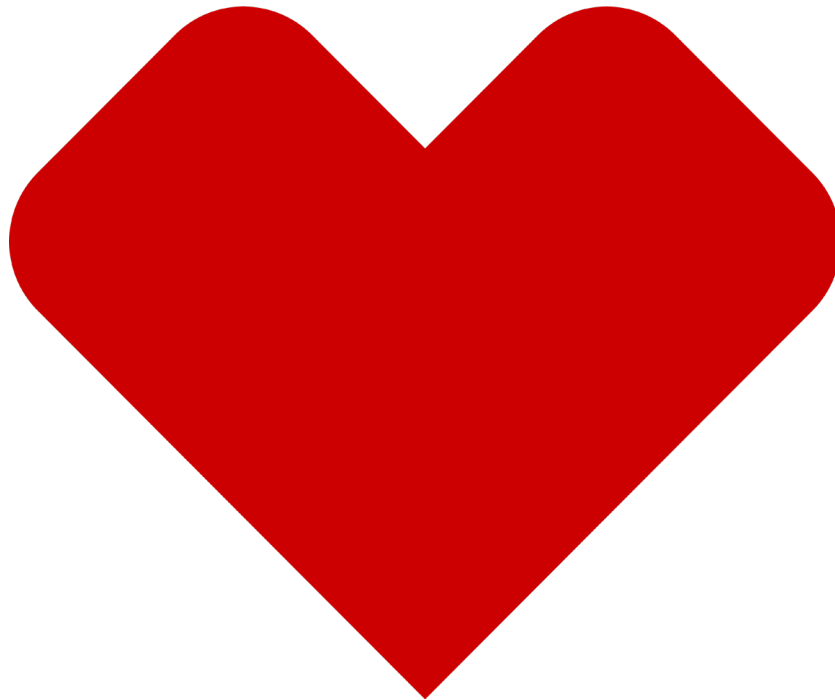


Direct Import Guide for Product Suppliers

Last updated May 2026



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1. Purpose

To provide vendors and service providers with a detailed explanation of CVS Pharmacy's Direct Import Program. Adherence to procedures outlined in this reference document ensures that merchandise, sourced from direct import vendors, arrives at its ultimate destination in an ethical, compliant, and expeditious manner. This reference document also aims at ensuring CVS Pharmacy's vendors are paid for product in a timely fashion.

2. Objectives

This reference document will cover the following areas of CVS Pharmacy's Direct Import program, helping its vendors to:

- Identify Appropriate Points of Contact
- Understand Consolidation and Shipment Timing
- Follow Policies and Procedures for Ensuring Accurate Commercial Documentation
- Learn how Product and Cartons Must be Marked
- Comply with Corrugate Packaging and Palletization Requirements
- Understand CVS Pharmacy's relationship with Li & Fung (Global Sourcing Agent)
- Have a Clear Understanding of the Steps Necessary for Obtaining Payment
- Properly Estimate Product Volume (Cube)
- Comply with CVS Pharmacy's Ethical Sourcing and Supply Chain Security Program
- Ensure that CVS Pharmacy can comply with all pertinent US Government Agencies

3. CVS Pharmacy Contact List

Name	Title	E-mail Address	Contact for:
Stephen Genereux	Executive Director, Inbound Transport	stephen.genereux@cvshealth.com	Inbound Transportation Leadership
Brian Pearce	Lead Director, Imports	brian.pearce@cvshealth.com	Direct Import Leadership
David Prata	Senior Manager, Customs Compliance	david.prata@cvshealth.com	CBP Regulations, Duty Quotation
Alex Kopp	Manager, Customs Compliance	alexander.kopp@cvshealth.com	CBP Entry Documents/Release Issues
Donna Berard	Senior Analyst, Customs Compliance	donna.berard@cvshealth.com	CBP Commercial Invoice Audit
Elaine Lamoureux	Senior Manager, DI Supply Chain	elaine.lamoureux@cvshealth.com	Supply Chain Logistics & Finance
Thuc-du Le	Manager, DI Supply Chain	thuc-du.le@cvshealth.com	Supply Chain & Distribution Center Liaison
Leslie Hu	Analyst, DI Finance	leslie.hu2@cvshealth.com	Vendor & Service Provider Payment
Levi Tanksley	Senior Analyst, DI Supply Chain	levi.tanksley@cvshealth.com	Supply Chain & Distribution Center Liaison
Ryan Lickfeld	Geodis - Compliance Analyst	ryan.lickfeld@geodis.com	CBP Product Classification
Stephanie Smith	Yusen Logistics - Account Manager	stephanie.smith@us.yusen-logistics.com	On-Site Shipping & Consolidation
Kristi Keith	Executive Director, Quality Assurance	kristi.keith@cvshealth.com	Retail Quality Assurance, Pharmacy & Consumer Wellness
Scott MacLennan	Director, Quality Assurance & Compliance	scott.maclennan@cvshealth.com	Store Brands Product Testing
Dustin Burns	Senior Manager, Factory Compliance	dustin.burns@cvshealth.com	Social Compliance & CTPAT
Morgan Grivers	Senior Manager, Quality Assurance	ryan.glin@cvshealth.com	Social Compliance & CTPAT
Jonathan Blaquere	Sr. Manager, Store Brands Quality Assurance	jonathan.blaquere@cvshealth.com	Store Brands / Import Product Testing
Debby Dutch	Product Manager, Store Brands Quality Assurance	debby.dutch@cvshealth.com	Store Brands / Import Product Testing

4. Consolidation and Shipment Window

Consolidation

Yusen Logistics serves as CVS Pharmacy’s designated freight forwarder and origin cargo manager for all origin points, undertaking the following tasks:

- Receiving cargo in accordance with Purchase Order specifications
- Verifying required export and import documentation
- Issuing Forwarders Cargo Receipts (FCR)
- Arranging Ocean Bills of Lading

CVS Pharmacy requires delivery of all cargo at the supplier’s expense to the consolidation point serving the port specified in the Purchase Order, as indicated by Yusen Logistics. A comprehensive list of Yusen FOB consolidation point contacts can be found as Appendix A to this document.

Shipment bookings should be made through Yusen Logistics’ e-booking platform at least 30 days before the Early Ship Date. For registration forms and e-booking procedures, please visit the Yusen Logistics e-booking website:
<https://ebookprod001.yvp.yusen-logistics.com/us>

Factory Load

Factory load requests must involve products with the same destination (for example: La Habra, Patterson, Kearny, Pooler, Virginia Beach, Long Beach, and Honolulu).

Purchase orders for specific distribution centers (DCs) may be consolidated if they share a common destination:

Purchase Order Locations			Destination
Conroe/Houston, TX	Ennis, TX	Indianapolis, IN	Long Beach, CA
Kansas City, MO	Novi, MI	Tolleson, AZ	
North Augusta/Beech Island, SC	Orlando, FL	Vero Beach, FL	Pooler, GA
Knoxville/Louden, TN			
Chemung/Waverly, NY	Jersey City, NJ	Lumberton/Hainesport, NJ	Kearny, NJ
Woonsocket/North Smithfield, RI	Fredericksburg, VA	Somerset, PA	

If the supplier cannot meet the specified equipment requirements, freight must be delivered to Yusen for consolidation. Any exceptions to this policy require approval from the CVS Pharmacy Import Department.

Equipment Type	Minimum Cube	Desired CBM	Max Weight
45' High Cube Container	76	77	42,500 pounds
40' High Cube Container	66	68	43,000 pounds
40' Standard Container	58	59	43,000 pounds

Shipment Window

The Purchase Order outlines the parameters for the product shipment window. Compliance with the specified shipment window is necessary for successful operations. Acceptance of a purchase order constitutes agreement to the designated ship window. A shipment is considered delivered when goods and required documents are accepted, as indicated by the FCR transaction date. **The CVS Pharmacy one-week import shipment window is defined as follows:**

Field	Definition	Timing	Action
ESD	<u>E</u> arly <u>S</u> hip <u>D</u> ate	Day 1 of 7	First day cargo and documentation may be delivered
FDD	<u>F</u> actory <u>D</u> elivery <u>D</u> ate	Day 4 of 7	Preferred date of cargo and documentation delivery
LSD	<u>L</u> ast <u>S</u> hip <u>D</u> ate	Day 7 of 7	Last date cargo and documentation must be delivered to avoid penalty

FCR Penalty Clause

Shipments with FCR Transaction Dates past the Last Ship Date will be subject to the penalties below:

FCR Completion Date	Penalty Level
1-7 Days after Last Ship Date	3 % Penalty deduction from the Invoice payment
8-14 Days after Last Ship Date	5 % Penalty deduction from the Invoice payment
15-21 Days after Last Ship Date	7 % Penalty deduction from the Invoice payment

5. Customs and Commercial Document Requirements

Understanding Customs and Border Protection (CBP) Requirements

CVS Pharmacy has a regulatory obligation to provide accurate and complete documentation to Customs and Border Protection CBP and other partnering government agencies (PGAs) for its imported merchandise.

CBP published an informal compliance publication to assist importers and shippers understand the requirements and responsibilities involved in the importation process. It is titled, “*What Every Member of the Trade Community Should Know About: Reasonable Care (A Checklist for Compliance)*” and can be found at the below URL:

<https://www.cbp.gov/document/publications/reasonable-care>

Commercial Document Requirements

The accuracy and completeness of information contained on a commercial invoice and packing list are imperative to meet the Reasonable Care guidelines and legal obligations. The supplier is responsible for generating accurate and compliant commercial documents. Below is an adapted summary of the general invoice requirements for CBP purposes, as well as other CVS Pharmacy-specific requirements. A copy of the actual Customs Regulation (19 CFR 141.86) can be found at the URL below:

<https://www.ecfr.gov/current/title-19/chapter-I/part-141/subpart-F/section-141.86>

Customs Requirements

- Seller Name and Address
- Actual Manufacturer's Name and Address
- Country of Origin
- Detailed Description of the Merchandise
- Purchase Price in United States Dollars (USD)
- Terms of Sale
- Assists or Extraneous Payments to Acquire the Merchandise
- Purchaser's Name and Address
- Port of Entry
- Carton Marks and Numbers
- Itemization of Values
- Quantities in Weights and Measures
- Discounts or Adjustments to the Price After Purchase Order Generation

CVS Pharmacy Additional Requirements

- One Commercial Invoice per Supplier
- Delineate All Items and Purchase Orders
- General Certificate of Conformity (GCC) by Item
- Notify Party on the Bill of Lading:
Geodis USA, LLC
5101 S Broad St
Philadelphia, PA 19112

Yusen Logistics web applications for Commercial Invoice and Packing List generation are to be utilized for all shipments.

Duty Assessment Compliance

CVS Pharmacy requires suppliers to submit accurate product duty rates and the corresponding HTS numbers. If duty rates or HTS numbers are reported inaccurately and lead to higher duty payment, CVS Pharmacy may request a reduction of the FOB Cost or apply a supplier charge-back for the difference between the actual duty rate paid and the supplier's quoted duty rate.

Quantity of Merchandise Received

If CVS Pharmacy receives a quantity of merchandise greater than the quantity ordered pursuant to 19 U.S.C. § 1499(a)(3) and 19 C.F.R. §141.4, and that merchandise was not specified on the seller's invoice or included on the U.S. Customs entry, then CVS Pharmacy has an obligation to declare the additional merchandise, file the appropriate revised entry documents for the overage and pay the additional duties, fees, and taxes thereon to CBP accordingly. CVS Pharmacy will not reimburse any payment to our suppliers for erroneous overages.

6. Product and Carton Markings, Corrugate Packaging and Palletization

Country of Origin Marking

Federal Regulations mandate that every article imported into the United States must be marked in a conspicuous place as legibly, indelibly, and permanently as the nature of the article will permit in such a manner as to indicate to the ultimate purchaser in the United States the English name of the item's country of origin.

Carton Size

Cartons must comply with the below size/weight requirement unless approved by the Import Department.

Minimum Case Dimensions	Maximum Case Dimensions
3" H x 8" W x 8" L – (.11 Cubic Feet)	28" H x 20" W x 30" L – (9.7 Cubic Feet)
Minimum Case Weight = 3 pounds	Maximum Case Weight = 50 pounds

Outer Carton Markings

Outer carton must be marked with the following:

- CVS Pharmacy item number found on the purchase order, Item description, Event, PO Case Pack, and Origin Information

All **seasonal merchandise** requires a Color Label as follows:

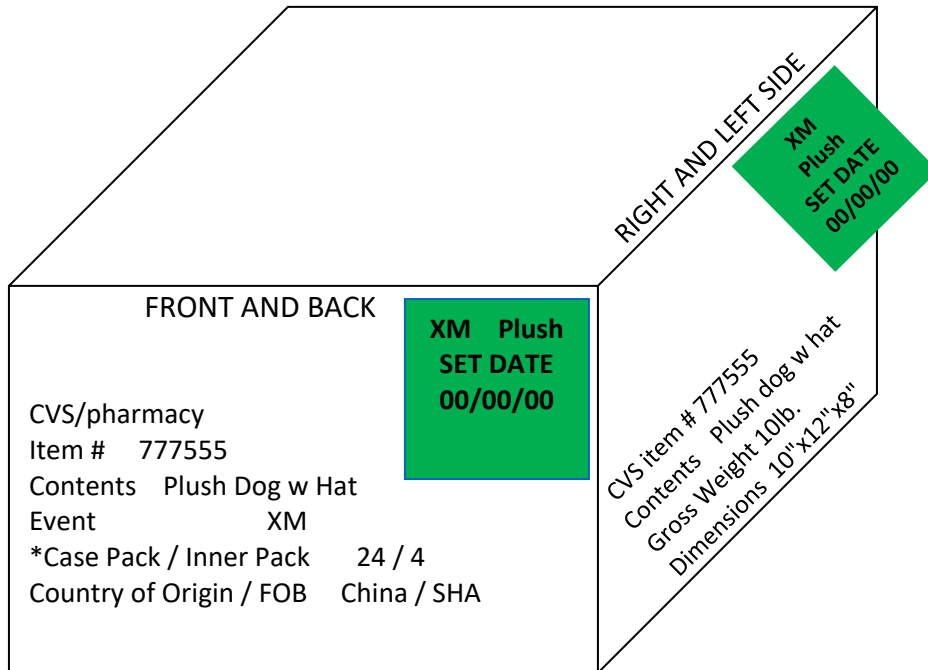
- Dimensions: 8 inches long, 5 inches wide (20.32cm long, 12.7cm wide)
- Label must be printed directly on all four sides of carton
- Label must contain the Following:
 - Event Code
 - Event Category
 - Store Set-up Date
 - May be found in the EDI “PO Comments” field or as large as possible for smaller cartons.
 - **PO Comments supersede the below dates.**

SEASON (EVENT)	Lettering for ODD numbered years	Lettering for EVEN numbered years	Store Set Up Date	Label Color - PMS #
Valentine	VA	VL	12/28/2025	Pink - PMS #232
Spring / Lawn & Garden	SP	LG	2/15/26 3/15/26	Yellow - PMS Process Yellow
Easter	EA	ES	2/15/2026	Yellow - PMS Process Yellow
Summer	SM	SU	4/6/26 5/10/26 6/21/26	Blue - PMS #2935
Back to School	BS	BT	7/19/2026	Orange -PMS #021
Fall Décor / Thanksgiving	TK	FD	8/23/2026	Brown - PMS #463
Halloween	HA	HW	7/19/26 8/23/26	Black - PMS Process Black
Fall and Winter	FL	FW	8/24/26 9/28/26 11/16/26	No Fill
Christmas Toys, PGM, Plush, Books & Accessories	XM	XC	8/24/26 9/28/26 11/1/26	Green - PMS #7482
Christmas	XM	XC	11/1/2026	Red - PMS #199
Christmas - Wrap, Boxes, Bows, Ribbon, Bags	XM	XC	11/1/26 11/16/26 12/8/26	Red - PMS #199

Note: All seasonal events are not listed. For seasonal events not listed - label color is "No Fill".

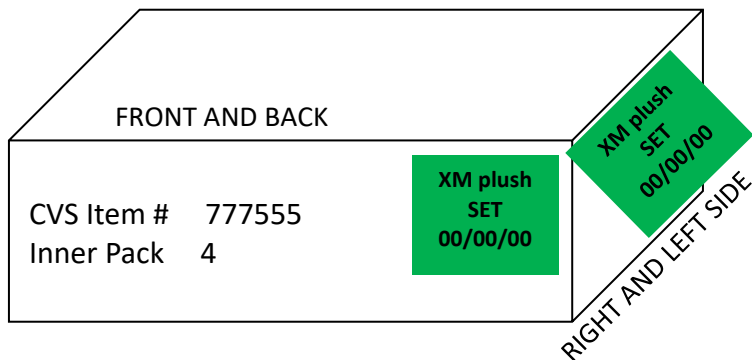
Events shown above may have more set dates than noted, review the EDI "po comment" field for correct event code, event category and set date per order. **NOTE:** If you currently do not receive the po comment from your EDI provider - you must contact them to fulfill this requirement.

Carton Marking Examples



***Note:** Displays are to be noted as case pack "1" (no inner pack mark) as reflected on the EDI purchase order. Outer carton of display merchandise must be marked with the CVS display number found on the purchase order, not the CVS content numbers. If there is no inner just list "case pack."

Corrugate Inner Pack Markings



All corrugate inner packs require the same sku and seasonal information that is printed on the master carton.

Mark the CVS six-digit Item Number and number of pieces within the inner package and include the colored event marking as shown on the outer carton.

Carton Marking Verification

Prior to the issuance of a Forwarders Cargo Receipt, Yusen Logistics will verify the application and accuracy of carton markings in accordance with the published standard, above.

Packaging and Pallet Requirements

Cartons entering the CVS Pharmacy supply chain must meet minimum corrugate quality standards to protect products until they reach stores. Although QA testing is not currently required, CVS Pharmacy will collaborate with suppliers, forwarders, distribution centers, and stores to maintain quality. If standards are not met, CVS Pharmacy may require QA testing for future shipments or impose penalties.

Requirements:

- Must be designed and structured to ensure the following:
 - Overseas shipping
 - Long haul transportation from port to DC
 - Structural integrity of stacked pallet not to be adversely affected by elevated temperature and/or high relative humidity (greater than 75%)
 - If weight loaded it must be able to withstand 90 days without failure
- Stacking pallets require the following (though shipments are floor loaded in ocean containers -goods are palletized at transload and distribution centers for movement throughout the U.S. to CVS Pharmacy stores)
 - Pallets with loads under or at 750lbs must be able to demonstrate structure by withstanding 1500lbs of weight on the bottom product layer without damage
 - Pallets with loads over 750lbs must be able to demonstrate structure by withstanding 2500lbs of weight on the bottom product layer without damage
 - No overhanging of boxes as these can create stress areas and become subject to load failure
 - Pallet layers must stack flat; product cannot bow in the center of the carton after being taped shut
- Master Shipping Containers
 - Moisture Resistant Adhesive (MRA) must be employed on all corrugate subjected to +75%RH during transit

It is the supplier's responsibility for structural quality/integrity while product is in the CVS Pharmacy supply chain.

7. Item Presentation and Quotation

CVS Pharmacy is pleased to announce that Li & Fung (LF) has become its global sourcing agent effective December 21, 2024. The benefits of this strategic supply chain partnership are many, but in summary the goal is to enhance and strengthen CVS Pharmacy's supply chain and ensure continued success of its vendor partners.

For questions regarding Li & Fung, please reach out to the following individuals:

Suey Yuen, Senior Vice President
sueyyuen@lfsourcing.com

Belinda Cheung, General Manager - Onboarding
belindacheung@lfsourcing.com

Satte Tsao, Head of Compliance
sattetsao@lifung.com

Andy Cheng, Head of Quality
andycheng@lfsourcing.com

Misquotation of Case Cube Information

Overstated Carton Dimensions occur when case cube is overstated (declared Height x Width x Length is greater than physical product Height x Width x Length)

- Item actual landed cost is less than estimated by supplier on quote sheet – (actual ocean freight less than ocean freight portion of Import New Item Sheet)
- Actual margin is greater than book margin – excess margin booked to purchase price variance – company numbers reflect accurate margin, margin by CM understated
- Case cube is used by CVS Pharmacy for several reasons: forecasting ocean equipment needs, forecasting space and manpower needs for the DCs, which all have a direct impact on ocean freight costs and shipment lead time

SOLUTION – Suppliers will be charged \$500 USD per item shipment where the cube is incorrectly overstated on the new item form submitted to the Category Manager and used to create purchase orders. CVS Pharmacy will allow a range of up to 10% off before the penalty is enforced. Penalties will be per item shipment. CVS Pharmacy reserves the right to take additional steps for repeat offenders.

Example: Supplier A submits an item with a case cube of 2 cubic feet, but item actually is 1.9 cubic feet - supplier will not be penalized (5% variance). Supplier B submits an item with a case cube of 2 cubic feet, but item is actually 1.5 cubic feet (25% variance) - supplier will be penalized \$500 USD.

Understated Carton Dimensions occur when case cube is understated (declared Height x Width x Length is less than physical product Height x Width x Length)

- Items actual landed cost is more expensive than estimated by supplier on new item form – (actual ocean freight more expensive than ocean freight portion of Import New Item Form). This may make supplier A's price look like a better deal than supplier B's, until you see at a later date the actual landed cost of supplier A's item was greater than supplier B's, who quoted an accurate case cube for his item.
- Actual margin is less than book margin – margin shortfall booked to purchase price variance – company numbers reflect accurate margin, margin by CM overstated.
- Case cube is used by CVS Pharmacy for several reasons: forecasting ocean equipment needs, forecasting space and manpower needs for the DCs, which all have a direct impact on ocean freight costs and shipment lead time

SOLUTION – Suppliers will be charged \$500 USD per item where the cube is incorrectly understated on the new item form submitted to the Category Manager and used to create purchase orders. CVS Pharmacy will allow a range of up to 10% before the penalty is enforced. Additionally, the supplier will be charged for any incremental ocean freight charges CVS Pharmacy incurs above what it should have incurred if the carton dimensions were quoted accurately. Penalties will be per item shipment. CVS Pharmacy reserves the right to take additional steps, for repeat offenders.

Penalties assessed must be paid within 30 days.

Pre-ticketing

The Category Manager will determine if pre-pricing is required and provide the information, requirements and other guidance as needed.

Product Markings for Private Label Merchandise

The following distribution statement as shown must be printed on all store brand merchandise that is shipped to CVS Pharmacy. Each individual item must be marked.

Distributed by: CVS Woonsocket, RI 02895

UPC/EAN Requirements

- CVS Pharmacy UPC/EAN Policy requires our suppliers to mark each item with a UPC/EAN bar code in compliance with all UCC Standards.
- UPC/EAN should appear on the back, bottom or side panel. Front panel as a last option must be approved by the category manager.
- Bar code background and foreground must be of contrasting colors.
- UPC/EAN must be scan-able within a maximum of two attempts.

8. Direct Import Payment Process

Payment for all direct import shipments is managed by *Kanexa*, an invoice payment facilitation tool, through the Bank of New York Mellon (BNY) on behalf of CVS Pharmacy. The documents required for payment (Commercial Invoice and Forwarder's Cargo Receipt) are tendered electronically by Yusen Logistics to *Kanexa* after all origin accountabilities are completed. Documents for payment should not be submitted to CVS Pharmacy via EDI transmission, nor mailed directly to CVS Pharmacy.

Current terms for invoice payment are sight + 60 days. (Sight is defined as the day documents are received electronically by *Kanexa* and deemed accurate and complete for payment.)

New suppliers are required to submit a Vendor Profile inclusive of primary and secondary contact information as well as banking information prior to purchase order issuance. Additionally, a letter from the bank, noted in the Vendor Profile, must be included on the bank's letterhead and contain the bank's address and account information. Vendors wishing to make changes to an existing Vendor Profile should submit new requests via the same process named above.

New or updated Vendor Profiles and accompanying bank letters should be sent to the following:

- CVS Pharmacy Category Manager (the merchant with whom you are doing business)
- Denise Ehnes: denise.ehnes@cvshealth.com
- Elaine Lamoureux: elaine.lamoureux@cvshealth

Before suppliers are eligible to be paid via *Kanexa*, they will receive a welcome email, sent directly from *Kanexa* to the primary and secondary contacts on the vendor profile, requesting that they create a user account and agree to terms and conditions. Suppliers may have multiple CVS Vendor Numbers associated with their *Kanexa* account credentials.

Kanexa will notify suppliers whenever new purchase orders have been received

Suppliers with general questions about *Kanexa* and the Invoice Payment Program should engage *Kanexa* Support by emailing support@kanexa.com.

Note: *Kanexa*'s pricing for processing commercial invoice payments will be a flat fee of USD 35.00 per commercial invoice that is submitted and matched to an existing purchase order.

9. Ethical Sourcing and CTPAT Compliance Programs

The objective of CVS Pharmacy's Ethical Sourcing and CTPAT Compliance Program is to ensure our supplier partners share our commitment and values to upholding the highest level of ethical standards and integrity wherever our products are manufactured globally.

This program primarily consists of two types of audits that are required:

- **Social Compliance** (including but not limited to full Social Compliance and/or Surface), focusing on local law and international standards relating to human rights concerns.
- **Security** focusing on CTPAT requirements.

Factory Audit Process

Within five (5) business days of receiving a Purchase Order (PO), suppliers are responsible for registering their primary factory (s), Tier 1, and Tier 5 subcontractors on <https://smartapps.ul.com/>.

The supplier can expect an email from the UL Solution Support Team outlining the Factory Registration Instructions.

Below are CVS Pharmacy's subcontractor definitions:

- **Tier 1** - Involves producing completed merchandise where significant manufacturing is required to create the final product, such as major components or individual items packaged together in a kit.
- **Tier 5** - Packing facility (the facility that puts the product into the final point of purchase packaging containing any CVS Pharmacy branded logos, distributed by CVS statements, distributed by Advanced Healthcare statements or any other references to CVS Pharmacy).

UL Solutions will schedule and conduct the required audit. Note: CVS Pharmacy will consider accepting RSWA, ICTI, RBA, WRAP, BSCI, SA8000, UL Facility Security Template, and GSV audit reports in lieu of an initial audit if they meet our acceptance criteria. We do not accept SMETA or SCAN at this time. For more information, please email ethical.sourcing@cvshealth.com.

Within 5 business days after the audit, UL Solutions will send the supplier and factory a report package, which will include the necessary information to book with our freight forwarder, Yusen Logistics. Factories need to receive a passing grade for each audit type to be authorized to ship. The shipping approval for Social Compliance & Security is outlined as follows:

Social Compliance Audit Grade	Shipping Approval
Access Fully Denied	Item(s) NOT allowed to ship.
Zero Tolerance	Item(s) NOT allowed to ship.
Alert Notification	Item(s) NOT allowed to ship.
Critical	Item(s) NOT allowed to ship.
High Risk	Item(s) allowed to ship <u>unless</u> the factory has received three (3) consecutive High Risk grades per the CVS Pharmacy, Inc. Repeated Poor Performance Policy.
Intermediate Risk	Item(s) allowed to ship.
Low Risk	Item(s) allowed to ship.

Security Audit Grade	Shipping Approval
Access Fully Denied	Item(s) NOT allowed to ship.
Zero Tolerance	Item(s) NOT allowed to ship.
Alert Notification	Item(s) NOT allowed to ship.
Needs Improvement	Item(s) allowed to ship <u>unless</u> the factory has received three (3) consecutive Needs Improvement grades per the CVS Pharmacy, Inc. Repeated Poor Performance Policy.
Subject to Improvement	Item(s) allowed to ship.
Preferred	Item(s) allowed to ship.

Supplier/factory will be required to provide a Corrective Action and Preventative Action (CAPA) plan within 30 business days.

Suppliers are responsible for all factory audit charges (paid directly to UL Solutions), including travel expenses. After the audit is conducted, UL Solutions will email an invoice within 48 hours communicating the payment details including the audit costs to the supplier.

Countries Requiring Incremental Due Diligence

The countries listed below are considered High Risk and require special approval from the CVS Pharmacy Executive Director of Quality Assurance in order to be considered. If they are approved for consideration, they will need to undergo our standard audits, as well an additional due diligence audit. Please note that this list is subject to change at any time, without notice, at the discretion of CVS Pharmacy.

- Bangladesh
- Cambodia
- Ethiopia
- Haiti
- Ivory Coast (Cote d'Ivoire)
- Jordan
- Malaysia
- Myanmar
- Pakistan
- Uzbekistan
- Disputed borders between countries

Zero Tolerance

If any Zero Tolerance findings are found during an audit, the factory will be put on Probation. All purchase orders will be cancelled, production and shipping to CVS Pharmacy will be stopped, and inventory may be affected. The supplier will also be fined and given a strike, which may reduce or end business relations.

Finding Type	Definition
Child Labor	The hiring of workers in a factory who are below the minimum age requirement based on country-specific law, or the age of 16 (whichever is higher).
Forced, Prison Labor, Human Trafficking	The use of employees who are imprisoned, bonded, or indentured either to the factory itself or to a broker. This includes the presence of North Korean workers. (i.e., employees utilized in a manner not in accordance with International Labor Convention 29).
Abuse and Harassment	There is evidence of either sexual, psychological, physical, verbal harassment, abuse, intimidation and/or bullying occurring at the factory.
Life-Threatening Conditions	There are permanently blocked or locked emergency evacuation pathways/ aisles to exit/ doors/ stairways.
Bribery	There is evidence of the factory bribing or attempting to bribe the auditing team or CVS Pharmacy, Inc. staff in any manner.
Confirmed falsified audit report and/or business license	There is evidence of the factory submitting falsified audit reports or business licenses to circumvent the requirements of the social and/or security audit.
Intentional nondisclosure of finished goods subcontracting	The factory is using a subcontractor to manufacture finished goods (Tier 1, Tier 5) without first having disclosed the subcontractor to CVS Pharmacy, Inc.

Alert Notifications

Alert Notification findings are serious findings cited during an audit that can lead to factory probation. CVS Pharmacy allows the supplier and factory the opportunity to remediate these findings, provided it is done so immediately. The following audit findings are Alert Notifications:

- *Temporarily Blocked Emergency Evacuation Exits and/or Pathways
- Locked Emergency Exits
- Passport Retention
- Missing Business License
- Non-disclosure of subcontracting (Tier 1, Tier 5 subcontractors)
- Discrimination regarding age, gender, minority status and/or other protected classes and upholds the right to freedom of organization. Workers should not be subjected to medical testing that could lead to discrimination (e.g. pregnancy testing of female workers)

***NOTE:** A blocked emergency exit(s) may be corrected at the time of the audit. If corrected, the finding will not impact the final audit grade. However, the correction of the finding will still be noted in the final audit report.

The Alert Notification process is as follows:

- Within 24 hours the Supplier must agree to remediate the finding
- Within 48 hours the Supplier must provide evidence that the finding has been remediated
- UL Solutions will conduct an unannounced verification audit within 30 days to ensure that this is not a reoccurring issue

The factory is not authorized to ship until all the above actions have taken place.

For a copy of our Supplier Manual, or additional information regarding the Ethical Sourcing & CTPAT Compliance Program, email Ethical.Sourcing@cvshealth.com.

10. Product Assurance Testing Program

Product testing supports the commitment of CVS Pharmacy to offer quality products to its customers. CVS Pharmacy has partnered with Bureau Veritas Consumer Products Services, Inc. (BV), SGS Consumer Testing Services (SGS) and UL Solutions (UL) for categories noted below, to establish a comprehensive testing program to monitor and ensure compliance with all applicable regulations as well as industry and corporate quality standards.

As a part of this program, all products, in the form of final production samples, must be tested prior to purchase at BV, SGS or UL exclusively, unless approved by CVS Pharmacy. Other reports may be reviewed/considered by CVS Pharmacy QA in lieu of BV/SGS/UL in certain situations such as critical business disruption, missing FDD due to lab turnaround times, etc. Reports must include all CVS Pharmacy protocol requirements to be considered for potential acceptance.

Important: All CVS Store Brand items can be tested at UL Solutions, Bureau Veritas or SGS Consumer Testing Services unless the item falls under the following FDA regulated categories.

Items that fall under the following FDA regulated categories must be tested at UL Solutions.

- Food, human or pet
- Over the counter (OTC) drugs
- Cosmetics including bath & fragrance products
- Dietary supplements
- Medical Devices requiring a listing number

Overall CVS Pharmacy program questions should be directed to the following contacts:

Bureau Veritas US

Lucy Feng, Key Account Manager
lucy.feng@bureauveritas.com

SGS US

Chantel Grimmer, Key Account Manager
chantel.grimmer@sgs.com

UL Solutions US

Kerri Greenberg, Client Specialist
kerri.greenberg@cvshealth.com

CVS QA Direct Import Testing Contact

Debby Dutch, Direct Import Testing Contact
debby.dutch@cvshealth.com

Bureau Veritas Overseas

Vincent Wong, Global Program Manager
vincent.wong@bureauveritas.com

SGS Overseas

Patrick Liu, Regional Key Account Manager
patrick.liu@sgs.com

UL Solutions Overseas

Lillian Li, Key Account Manager
lillian.li@ul.com

Initiating Product Testing

All suppliers must complete a Test Request Form (TRF) and include it with test samples sent to testing labs. A separate TRF must be filled out for each CVS Pharmacy item number. Testing will not begin without complete TRF information. If items are purchased in a display, the display number must be referenced on the TRF along with all respective content numbers.

The TRF (Test Request Form) requires the following information:

- Sample Description
- Supplier Name and contact name and address
- CVS Pharmacy Item No.
- Display # (as applicable)
- Sample Quantity
- Purchase Order (PO) Numbers
- Country of Origin
- Corrective Action Taken (For retests)
- Order Quantity (For retests)
- Original Test Report Number (For retests)

Samples provided to the CVS Pharmacy designated testing lab should be final packaged product, accurately representing merchandise intended for shipment to CVS Pharmacy. If final packaging is unavailable, acceptable alternatives include mockup artwork or an exact replica at actual size. If neither option is supplied, the laboratory will place the item on hold.

Samples should be submitted no earlier than eight (8) weeks prior to the specified ship date and must be received at least four (4) weeks prior to the FDD indicated on purchase orders. During peak periods, samples submitted too near the FDD for standard testing will require expedited premium testing by the laboratory, with all associated costs to be borne by the submitter.

Rush testing is limited during peak season (June-August). Labs will try to accommodate rush requests, but availability isn't guaranteed. Plan ahead and check your FDD. Suppliers should send samples to the correct lab address and follow CVS Pharmacy protocols for sample size, available online from the test lab website.

Bureau Veritas	SGS	UL
To access proper test request form, visit https://www.bvonesource.com/wps/portal . Any questions can be sent to vincent.wong@bureauveritas.com	To access proper test request form, please contact the SGS contact: patrick.liu@sgs.com	To access proper test request form, please contact the UL Overseas contact: lillian.li@ul.com

Toys/Juvenile and/or FDA Products

All items age graded 12 and under by CPSC definition, (including all toys), and FDA products can no longer be submitted to testing labs directly by suppliers. Products falling into those categories will require samples to be collected by the respective lab once production reaches at least 25% of the entire CVS order. Exceptions will be judged on a case-by-case basis if 25% of production is physically too large to store at the factory and/or testing must be completed sooner. Sample collection requests should be made at least one week in advance. Sample collection fees will be built into the cost of product testing paid by the supplier. You may contact the respective lab contact to ascertain the additional cost of the sample collection. Sample sizes for initial testing are as follows:

- 12 samples per style (for items appropriate for children under 3 years of age)
- 12 samples per style (Christmas Stockings)
- 3 samples per style (for items appropriate for children 3 years of age and over)

All samples are to be tested according to either the appropriate age grade as determined by testing lab or the labeled age grade, whichever is more stringent.

To keep sample sizes for these items reasonable, the following compositing procedure for assortments has been developed. An assortment is defined as one CVS Pharmacy Item Number that contains more than one color or style. Use the below table for determination of the number of pieces required for testing based on the number of color/styles in an assortment and children's age.

Number of color/styles in an assortment	Assortments appropriately age labelled for <u>children less than three years of age</u>	Assortments appropriately age labeled for <u>children three years of age and over and are identical in size and shape but vary in color</u>	Assortments appropriately age labeled for <u>children three years of age and over which vary in shape and/or size</u>
1	12 pcs	3 pcs	3 pcs
2	12 (6 pcs per color/style)	3 (1-2 pcs per color)	6 (3 pcs per style)
3	12 (4 pcs per color/style)	3 (1 pc per color)	9 (3 pcs per style)
4	12 (3 pcs per color/style)	4 (1 pc per color)	12 (3 pcs per style)
5	15 (3 pcs per color/style)	5 (1 pc per color)	15 (3 pcs per style)
6	18 (3 pcs per color/style)	6 (1 pc per color)	18 (3 pcs per style)

A minimum of three samples per shape and/or size in the assortment is required for testing.

CVS Pharmacy's elected testing labs are authorized to request up to 12 samples or individual components as needed from the manufacturers to complete testing, such as lead analyses. The supplier may choose to submit production samples or individual components to satisfy the request. Should 12 samples not be sufficient to conduct the analysis, the technical report will then state "Insufficient surface coating was present on the received sample(s). Consequently, the lead content analysis on surface coatings according to 16 CFR 1303, "Ban of lead-containing paint and certain consumer products bearing lead-containing paint", was not conducted."

Testing Frequency

All merchandise being shipped to CVS Pharmacy must be QA tested once every six months. When the submission passes all testing, a Certificate of Compliance (COC) valid for six months from the date of issuance will be issued, unless the product is a Children's item, then the Certificate of Compliance (COC) will only be valid for 45 days.

Any COC Extension dates will need to be addressed with the following CVS Pharmacy QA Contract for product to continue to ship: debby.dutch@cvshealth.com

CVS Pharmacy reserves the right to request additional testing under circumstances such as, but not limited to the following:

- A new manufacturing site
- Introduction of new regulations or standards
- Amendments to existing regulations or standards
- Changes in the country of origin
- Multiple production runs
- Extended production schedules

Consumer Product Safety Commission / General Certificate of Conformity

CPSIA legislation requires every manufacturer to submit a certificate stating their product complies with all applicable safety rules/bans/requirements. This document must:

- Be in English and list full product description
- List name, address and phone number of the manufacturer
- List the date and place product was manufactured, and date and place of testing
- Provide contact information of individual storing records
- List each applicable rule, standard, and/or ban

Certificates must accompany the product through the distribution chain and must be available to the CPSC during inspections.

Under CPSIA, all children's products must also be permanently marked (tracking label) enabling the consumer to ascertain the manufacturer, location, batch and date of

production of each item. Hang tags and adhesive labels are not allowed. For children's products as well as non-children's products with an applicable rule, ban or standard enforced by the CPSC, full protocol testing is required for the first set of purchase orders (POs). The "first set" includes CVS Pharmacy purchase orders for California (Patterson and La Habra) which usually are shipped two weeks later than the other purchase orders. All initial testing certificates will be valid for 45 days.

Our labs will assist you in preparing necessary documents. Unless you have a written exemption from the CPSC, CVS Pharmacy requires full compliance with CPSIA.

Re-Tests

If any item does not pass initial testing, a letter and fail test report will be sent to the supplier and/or manufacturer, instructing them to notify the test laboratory and arrange for sample collection for retesting. For a retest, the supplier must provide a Corrective Action Plan to the laboratory for review and approval. The same quantity of samples as initially tested from the production lot is required, unless CVS Pharmacy authorizes otherwise.

Manufacturers are responsible for informing the testing laboratory on the Test Request Form if the submission is a retest. The previous test lab technical report number, the Corrective Action Plan, and the total order quantity should be entered on the form. During a retest, a complete evaluation of mechanical or chemical properties relevant to the previous failure will be conducted.

Testing laboratories will perform sample collection only after 90% completion of the manufactured or reworked goods. The report will indicate "Testing Lab Sampling is required for a retest."

For failures related only to labeling, two fully packaged samples are required for a retest.

Factory Inspections and Store Audits

CVS Pharmacy may conduct factory site inspections and collect samples if a supplier's quality drops below CVS Pharmacy requirements. CVS Pharmacy may also carry out domestic store audits to verify corrective actions on non-compliant merchandise. All expenses related to these procedures will be billed to the supplier.

Transfer of Results

Suppliers may request the transfer of certain test results for relevant products between labs when submitting samples. For instance, SGS can accept valid BVCPS reports if they pertain to the specified categories and include proper documentation. The supplier must also provide a guarantee letter on company letterhead confirming the tested product matches the item sold to CVS Pharmacy. Since timeframes depend on specific documents, suppliers should consult with CVS about cross-lab test report acceptance before proceeding.

All transfers from labs other than BV or SGS must be authorized by CVS Pharmacy.

- LHAMA Review (valid for 5 years)
- TRA Review applicable to cosmetics, health & beauty products, toys (valid for 1 year)
- USP 51 (valid for 5 years)
- USP 61 (valid for 2 years)
- FCC (valid for 3 years)
- FDA (valid for 1 year)

The submitted documentation required may include a letter of declaration or copy of the test report stating that above tests were done with PASS results. The declaration letter or test report must be accompanied with the copy of the original toxicologist's report providing the name and signature, ID # of the toxicologist, and list of ingredients or sample identification for which the transfer of results is requested (not required for FCC).

If the submitted Pass test report or the supporting documentation is determined to be incomplete based on the CVS Pharmacy Import Testing Program requirements, the test lab receiving the samples will inform the supplier and proceed to conduct the additional testing required to issue a valid COC. If necessary, additional samples will be requested. Once the additional testing is completed, the test lab will issue a new COC to the supplier.

Hold Procedures

Samples will be placed on "Hold" and testing will not be initiated under certain conditions including, but not limited to the following:

- If test lab does not receive the correct number of samples.
- If the Test Request Form is missing or incomplete
- If the supplier has a delinquent account reflecting outstanding balances with test lab beyond 30 days

When samples are placed on "Hold", the testing lab will notify the supplier within one business day. If no response, then the testing lab will include the CVS Pharmacy QA Direct Import contact, Debby.Dutch@cvshealth.com, on any further email communication. If applicable, the manufacturers will then be responsible for supplying the lab with the additional samples or information required to initiate testing.

If an item is placed on hold due to missing EDI information, CVS Pharmacy will provide the testing lab with the information within one business day.

Testing will be initiated the day samples are released from “Hold” status. Test results will be available to CVS Pharmacy and the manufacturer within 24 hours of testing completion.

Testing delays due to ‘on hold’ conditions caused by suppliers will not warrant an extension of the shipping window.

Turnaround Time

The turnaround time is noted on the last page of the protocol. Suppliers should not contact CVS Pharmacy or the test lab for results unless the due date has passed. Suppliers will be notified of test results by test lab on the report due date.

Test results in the form of a Certificate of Compliance (COC) or the Test Report will be available within six to seven business days after samples are either received at the laboratory or are taken off “Hold” status. The turnaround time may be extended for certain testing such as electrical and microbiological testing.

In the event “Rush Service” is requested, CVS Pharmacy and the manufacturer will receive results at the designated “Rush Service” turnaround time. Rush service levels include Next Two Days, Next Day and Same Day. Should same day service be required, the samples must be received at the laboratory before 10:00a.m. The supplier will be notified if a requested “Rush Service” cannot be honored by test lab. All Packaging/Labeling re-tests require Next 2 Day Rush Services at a minimum.

Reports

Test documentation in the form of a COC or a Test Report will be available within 24 hours of notification of the final test results. The COC or Test Report will be distributed as instructed by the supplier on the Test Request Form. No booking of shipping appointments will be accepted without a valid COC by CVS Pharmacy’s freight forwarder Yusen Logistics.

Invoicing

Suppliers are responsible for all testing charges incurred for samples submitted under the CVS Pharmacy Import Testing Program. New suppliers may be required to prepay for their initial submission. The testing lab will invoice the supplier at the conclusion of testing for each submission.

The general payment terms for both test labs are *Net 30* days based on each supplier's credit history. Should a supplier's account become past due, samples will be placed on "Hold" status, and both the supplier and CVS Pharmacy will be notified. CVS Pharmacy has agreed to assist the test labs in collecting payments from suppliers whose accounts are past due. The labs should contact the CVS Pharmacy QA Direct Import contact Debby Dutch, Debby.Dutch@cvshealth.com, if further assistance is needed.

California Proposition 65

Suppliers are responsible for ensuring that their products meet CA Prop 65 requirements. CVS Pharmacy requires all products comply with all applicable Prop 65 settlement chemical content limits and will not accept products with California Prop 65 warning labeling unless labeling is required for all products regardless of formulation or measured chemical content. A complete list of the products and requirements can be obtained from the test lab by requesting the CA Prop 65 Supplemental Protocol. Additional information can be found on the CVS Pharmacy Supplier Portal.

Related site links are listed below:

- California Attorney General
 - <https://oag.ca.gov/prop65>
- California Tableware Safety Information
 - <http://www.dhs.ca.gov/childlead/tableware/twregs.html>
- California Code of Regulations
 - <http://caselaw.lp.findlaw.com/cacodes/hsc.html>
 - Note: go to chapter 9, look up Title Health and Safety Codes – Division 104, Part 3, Chapter 9, Sections 108850-108915
- California Flammability Requirements
 - <http://www.bhfti.ca.gov/industry/bulletin.shtml>
- California Proposition 65 Information, OEHHA
 - <http://www.oehha.ca.gov>
- Consumer Product Safety Commission
 - <http://www.cpsc.gov/businfo/reg1.html>
- Code of Federal Regulations
 - <http://www.access.gpo.gov/nara/cfr/cfr-table-search.html#page1>
- Federal Drug Administration
 - http://www.fda.gov/ora/compliance_ref/cpg/cpgfod/

11. US Government Agency Requirements

CTPAT Requirements for Suppliers

The CVS Pharmacy Import Department sends out a copy of the *CVS Pharmacy CTPAT Requirements for Product Suppliers* to all new suppliers. The supplier is to agree to these requirements, sign and send back the last page of the document within seven business days.

The Agreement is to be signed only once unless:

- There are updates to your supply chain
- There are updates to the CTPAT program

The agreement states in part that the supplier:

“Agrees to develop and implement, within a framework consistent with the Customs Trade Partnership Against Terrorism (CTPAT) security criteria, a verifiable, documented program to enhance security procedures throughout its supply chain process, including, but not limited to, its manufacturing business partners. Where the Product Supplier does not exercise control of a production facility, transportation or distribution entity, or process in the supply chain, the Product Supplier agrees to communicate the CTPAT security criteria to its manufacturers and transportation/distribution service providers and, where practical, condition its relationships to those entities on the acceptance and implementation of the CTPAT security criteria.

“The Product Supplier agrees to communicate CVS Pharmacy’s supply chain security and CTPAT procedures, and security criteria to its manufacturers in a documented and verifiable format that can be made available upon request, and it understands that failure to do so may jeopardize its business relationship with CVS Pharmacy, Inc.”

Food and Drug Administration

FDA is responsible for protecting the public health by assuring the safety, efficacy and security of human and veterinary drugs, biological products, medical devices, our nation’s food supply, cosmetics, and products that emit radiation. CVS Pharmacy will request additional information needed for FDA regulated items.

US Department of Agriculture and the Lacey Act

The Lacey Act combats trafficking in “illegal” wildlife, fish, and plants. The 2008 Farm Bill (the Food, Conservation, and Energy Act of 2008), effective May 22, 2008, amended the Lacey Act by expanding the law banning commerce in illegally sourced plants and their products.

Lacey Act Phase VII went into effect on December 1, 2024, which expanded the scope The Lacey Act to include additional imported goods made of plant/wood/cork material.

Requirements: The Lacey Act now, among other things, makes it unlawful to import certain plants and plant products. The Lacey Act requires a Plant and Plant Product Declaration form (PPQ 505) for all wooden/paper products that fall within the scope at the time of importation.

Suppliers must submit a completed Plant and Plant Product Declaration Form at the same time as the rest of the commercial documents. This can be submitted in Yusen’s system under Other Document.

The PPQ 505 can be found at:

<http://www.aphis.usda.gov/library/forms/pdf/ppq505.pdf>

The form must contain the following information:

1. Value of the importation (box 12)
2. The scientific name of the plant including the Genus and Species (box 14)
 - a. If the subject item is made of composite material such as MDF, Particle Board, Paper, or Paperboard, the species should be entered as Special and genus should be entered as Composite.
 - b. If the subject item is made of cultivated bamboo, no Lacey Declaration form PPQ 505 is required.
3. The name of the country from where the plant was harvested (box 15)
4. Quantity of the plant (box 16)

For paper and paperboard with recycled content, the declaration must also include the percentage of recycled content. Declaration requirements and more information are located on the cvssuppliers.com website at:

<http://cvssuppliers.com/requirements/import-information> under “Lacey Act Info” and “Lacey Act Letter.”

Ozone Depleting Chemicals

The Internal Revenue Service (“IRS”) requires importers such as CVS Pharmacy to obtain specific documentation regarding the use of Ozone Depleting Chemicals (ODC) by its suppliers. CVS Pharmacy requests your cooperation in substantiating whether or not ODC were used to manufacture those certain products referenced within the Harmonized Tariff Schedule (“HTS”) numbers.

CVS Pharmacy will identify whether a supplier provides products within certain HTS numbers. If such products are identified, the supplier will be contacted via a form letter. This letter will include the list of items sold to CVS Pharmacy and will address the IRS documentation requirements. The supplier must respond within 30 days of the date of the form letter. To further validate if ODC were or were not used in the manufacturing process, the following information will need to be provided:

- Identify the major cost component of each item and the name and country of the foreign manufacturer(s)
- Describe in detail the policy of the foreign manufacturer’s country, in response to the Montreal Protocol on Substances that Deplete the Ozone Layer, to encourage the reduction in production and use of ozone depleting chemicals. If the foreign manufacturer is not aware of their country’s policy, have them state that fact
- Describe, in detail, the new alternative product of the replacement technology used instead of the ODC process. The description should include the type of equipment involved, the month and year the new technology was placed in service, and the name and address of the firm from whom the new technology was purchased
- Provide documentation, including laboratory methodology, of any laboratory testing performed to verify the assertion that no ozone depleting chemicals are used in the manufacturing process, if applicable
- English translation required for any response made in a foreign language

Subsequent purchases of identified products made by CVS Pharmacy from the supplier **MUST** include all documentation as outlined above. Failure to comply with CVS Pharmacy requests for IRS documentation will result in review of CVS Pharmacy Supplier agreements and monetary consequences of applicable IRS Tax.

12. Appendices

Appendix A: Yusen Logistics Contact List

YUSEN LOGISTICS CONTACT LIST				
Origin	Contact	Title	Telephone Number	E-mail
Hong Kong	Ms Mandy Leung	Manager	852-3129-0306	mandy.leung@hk.yusen-logistics.com
Hong Kong	Mr Gary Luk	Assistant Manager	852-3129 0393	gary.luk@hk.yusen-logistics.com
Hong Kong	Ms Mico Lam	Supervisor	852-3129 0280	mico.lam@hk.yusen-logistics.com
Hong Kong	Ms Sharon Chung	Senior Coordinator	852-3129-0369	sharon.chung@hk.yusen-logistics.com
Ningbo	Ms Gina Zhang	Assistant Manager	86-574-87320847	gina.zhang@cn.yusen-logistics.com
Ningbo	Ms Rain Zhu	Senior Coordinator	86-574-87194639	rain.zhu@cn.yusen-logistics.com
Ningbo	Group email			YLCN.ML.YLCN_CVS_NBO@cn.yusen-logistics.com
Shenzhen	Sara zhong	Operations Team	86-755-3299-0142	sara.zhong@cn.yusen-logistics.com
Shenzhen	Winnie Chen	Operations Team	86-755-3299-0196	winnie.chen.cfw@cn.yusen-logistics.com
Shenzhen	Group email			YLSZ.ML.SCS.CVS@cn.yusen-logistics.com
Shanghai	Shelley.huang	Operations Team	86-21-2220-7178	shelley.huang@cn.yusen-logistics.com
Shanghai	Ivy Xu	Operations Team	86-21-2220-7176	ivy.xu@cn.yusen-logistics.com
Shanghai	Group email			YLCN.ML.YLCN_CVS_SHA@cn.yusen-logistics.com
Xiamen	Ms. Ethel Zhong	Senior Coordinator	86-592-8069170	ethel.zhong@cn.yusen-logistics.com
Xiamen	Group email			ylcn.ml.ylcn_cvs_xmn@cn.yusen-logistics.com
Qingdao	Ellen Liu	Operations Team	86-532-66759766	ellen.liu@cn.yusen-logistics.com
Qingdao	Group email			YLCN.ML.YLCN_CVS_TAO@cn.yusen-logistics.com
Taiwan	Iris Hou	Operator	886-2-2393-1368 ext. 817	iris.ho@tw.yusen-logistics.com
Taiwan	Group email			yltw.ml.scs@tw.yusen-logistics.com
Vietnam	Ms Hai Yen	Supervisor	(84)-28-3822-4407	haiyen.nguyen@vn.yusen-logistics.com
Vietnam	Group email			ylvn.ml.cvs@vn.yusen-logistics.com
Bangladesh	Abdullah Almasud	Assistant Manager	88-02-222296815 [Ext-123]	abdullah.al.masud@bd.yusen-logistics.com
Mumbai	AMIT PALANDE	Senior Manager	91-9004100729	amit.palande@in.yusen-logistics.com

Mumbai	Group email			YLIN.ML.OCMMUMBAI@in.yusen-logistics.com
Indonesia	Ika Juniarti	Operation	62-21-2265 1000 ext. 646	ika.juniarti@id.yusen-logistics.com
Indonesia	Group email			ylid.ml.ocm@id.yusen-logistics.com
Cambodia	Ms. Kem Kagna	Operation	855-86 787956	kagna.kem@kh.yusen-logistics.com
Thailand	Ms. Pannita Niampha	Operation team	662-0348367	pannita.n@th.yusen-logistics.com
Thailand	Group email			YLTH.ML.OCM.TH@th.yusen-logistics.com
Manila	Ms. Lucy Reyes	Supervisor	63-2-917 8627918	lucy.reyes@ph.yusen-logistics.com
Manila	Group email			YLPH.ML.MNL.OCM@ph.yusen-logistics.com
Malaysia	Ms Maria Selvi	Cust Svc Officer	603-33267062	mariaselvi.arulappa@tasco.com.my
Malaysia	Group email			tasco.ml.ocm.team@tasco.com.my

Appendix B: Freight Rates by Cubic Foot

Effective for direct import items presented or purchased in 2025, shipping (FDD) from March 1, 2026 - February 28, 2027

Origin	Full Container Rate (FCL)
CHINA	
Yantian	\$4.05
Hong Kong	\$4.05
Ningbo	\$4.05
Shanghai	\$4.05
Xiamen	\$4.09
Qingdao	\$4.13
NON-CHINA	
India , Nhava Sheva, Mangalore	\$4.46
Indonesia , Jakarta - Surabaya	\$4.42
Korea , Busan	\$4.17
Malaysia , Port Klang	\$4.27
Taiwan , Kaohsiung	\$4.31
Thailand , Bangkok - Laem Chabang	\$4.30
Vietnam , Haiphong - Ho Chi Minh - Cai Mep	\$4.33
Bangladesh , Chittagong	\$4.54
Cambodia , Sihanoukville	\$4.42
Philippines , Manila	\$4.40

***Miscellaneous Rate for 2026 is 0.008 X FOB**

Note: Eligible China ports have changed. If an origin being considered for quotation is not on this list, please contact the following and include initial volume and order frequency:

Steve Genereux – Exec Director, Inbound - stephen.genereux@cvshealth.com

Brian Pearce - Lead Director, Imports - brian.pearce@cvshealth.com

Elaine Lamoureux – Sr. Manager, DI Supply Chain - elaine.lamoureux@cvshealth.com